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Folia Humanística is an International Journal, born with the dual aim of fuelling the discussion and public debate on issues of health, social sciences and humanities and on the hand, of fostering cooperation between various research groups, both national and International, to spur the dialogue between philosophy and medicine, public health and social justice. The Journal is divided into three different sections: "main focus" (article for debate), "Contemporary thought" (critical reviews of new Publications) and "Arts, Health and Society" which all contribute to strengthening the links between academic research, clinical practice, the experience of patients and their ethical and esthetical implications for society. Ultimately, the intention of the Journal is to promote reflection at the crossroads of several disciplines on topical issues and new trends in humanities and health.

Ronald M. Epstein MD

#### **SHARED MIND**

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**Abstract:** Important health decisions are rarely made alone. Shared mind comes into play when clinicians and patients confront complex situations that require synthesis of facts, experiences, values and preferences. While social psychologists have described how individuals behave and interact when making group decisions, only recently has psychology considered not just individual behaviors but how their *minds* interact. The purpose of this article is to approach the process of shared decisions from the perspective of the patient

**Key words:** Shared mind; Mindfulness; Patient Autonomy; Clinical Interview; Physician-Patient Communication

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Last week, a robust 80-year old man came into the office whose blood sugar – and glycated hemoglobin – had been slowly worsening for several years. He was transitioning from pre-diabetes to diabetes. We were on the fence about whether he should be treated with medication. The alternative would be to tolerate his glucose intolerance without intervening, at least not yet. He exercises, but not enough. He has a weakness for cookies. He gave up smoking years ago. A retired engineer, he wanted the unique best solution. Yet the clinical evidence to guide the decision was not strong.

The same day I saw a 63 year old woman with a rare form of thyroid cancer and an intracardiac metastasis. Metastases in other parts of his body appeared to respond to the most recent of three chemotherapy regimens, but the intracardiac mass continued to grow. Therapeutic options ranging from best supportive care to aggressive chemoradiation were tossed about. The tumor was sufficiently rare that no one knew whether it would respond to radiation, chemotherapy, immunotherapy, or nothing. An insurance broker, she knew about probabilities, risk, uncertainty—and bargaining.

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These two situations are at one end of a spectrum from simple to complex. Simple situations, like an uncomplicated urinary infection, require basic knowledge and little ambiguity. Complicated situations, such as deciding between percutaneous and medical treatment for heart disease, involve expert knowledge and skill, and decisions are based on best evidence. In contrast, complex situations, such as the ones described above, are ambiguous and uncertain, the multiple factors affecting outcomes cannot be fully characterized and the outcomes are far from predictable. Think of child-rearing. The same parents in the same circumstances using the same parenting techniques would be foolish to think that each child will turn out identical, or even nearly so, even with identical twins.

Clinicians are taught to manage simple and complicated situations, but are often left to discover ways of handling complexity on their own—situations in which clinical evidence, knowledge and skill are insufficient, where patient preferences and clinical experience hold greater sway. Rather than a clear and predictable course, clinicians muddle through, the goal only coming into focus after they've embarked on the path.

Knowledge about how people manage complexity is growing through the application of social neuroscience research, which suggests ways in which thoughts, feelings and problem-solving processes are shared between two or more people. While social psychologists have described how individuals behave and interact when making group decisions, only recently has psychology has considered not just individual behaviors but how their *minds* interact. This line of research required looking squarely at how "mind" might even be defined. This is anything but straightforward. Mind is not merely in the head, limited to the activity of the brain; extended mind refers to the neural connections of the brain to the gut, the immune system and the HPA axis that all comprise what each of us calls "me." More recently, cognitive scientists and philosophers have considered the idea that mind is fundamentally non-local; for example, social relationships affect the expression of genes that regulate the number and type of neurotransmitter receptors in the brain,

which in turn affect our affective responsiveness to others. Taking this view, our minds are not completely our own.

Early studies relating to shared mind were with older adult couples, noting that when one has mild cognitive impairment, the other not only compensates for the impairment, he or she actually engages in collaborative cognition, in which the boundaries in thinking processes is fluid – sometimes to the point that it can be difficult to say whether an idea has emerged from one person, the other, or the "space" between.<sup>2, 3</sup> It seemed that there were three minds present – each person's individual mind and also a shared mind not fully owned by either. Lest this sound like science-fiction, social neuropsychologists now suggest that this kind of "mind-meld" is the norm. As social beings, humans have always had to have the ability to discern the intentions of others, at the very least to infer whether the interaction will be cooperative or threatening. The idea of shared mind builds on the notion – that there is always "me" and "you" and "we." Psychiatrist Dan Siegel calls this blurred identity "mwe" (in Castellano, perhaps "yosotros").

Shared mind comes into play when clinicians and patients confront complex situations that require synthesis of facts, experiences, values and preferences. 4-6 Clinicians, for example, make assumptions about the needs and intentions of patients, and we generally feel that we can read these reasonably well. Unfortunately, the literature indicates otherwise; we often don't know unless we create space in which patients can articulate their concerns and physicians can check out with the patient whether they've understood correctly. Consider the assessment of pain; clinicians' assessments often are no better than chance. The same is true about wishes about end of life care; we are correct only a bit more than half of the time. Shared mind applies to more than just the patient-clinician dyad. Similar dynamics exist even among family members who claim to know each other well.

Shared mind is a naturally occurring phenomenon. Important health decisions are rarely made alone, and can benefit from psychological and cognitive

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processing with others who have the patient's best interests at heart and have the communication skills and curiosity to inquire into the patient's needs, values and preferences. Social psychologists teach us that preferences – especially about life-and-death matters—can be remarkably unstable, especially when patients confront unfamiliar and unanticipated choices. Consider the relatively common scenario of deciding whether to have disfiguring surgery for a cancer that is likely—but not definitely—incurable. Small details or the way the decision is framed can influence the choice. Most importantly, when we are ill, we are often diminished cognitively. Research indicates that people have difficulty assimilating information, become more concrete in their reasoning, don't appreciate nuance, avoid ambiguity and feel more anxious when presented with uncertainty.

Shared mind is more than sharing of knowledge and problem-solving; it involves shared physical and affective experience. When finishing with a visit, I often walk with a patient to the reception desk to check out. Although I don't consciously set out to do this, I find myself walking at the patient's pace, which can be quite slow in some cases. This not only allows for conversation (compared, say, were I to walk at my usual fast pace). My choice to walk slowly is an enactment of bodily empathy, a physical manifestation of a shared psychological connection.

Sharing of emotions, often referred to as resonance (if non-specific) or attunement (if more specific to *that* individual), is a component of shared mind.<sup>8</sup> Whether the emotion is positive—a sense of caring, comfort, compassion, and camaraderie—or unpleasant, such as shared frustration or conflict, shared mind in the emotional sphere always involves some degree of analogy between mental activity in one's brain and mental activity in another's—mental cooperation, perhaps. Functional neuroimaging studies provide some support for a neural basis for attunement; when two people are engaged in cooperative tasks, the same areas of their brains are activated, in contrast to when the tasks are competitive or unrelated. The sense of trust that emerges from well-functioning patient-clinician relationships is likely related to attunement, perhaps even more so than cognitive understanding. Collaborative cognition and attunement are both necessary for collective problem-

solving; two parties can share informational resources but will not solve problems effectively if trust is absent, at least in clinical situations in which consensus is more desirable than a negotiated settlement. The communication that supports shared mind, thus, must be informational *and* connexional; both parties need to know and feel known, understand and feel understood.

Shared mind offers the potential for enhancing patient autonomy through the sharing of cognitive and emotional processes, enriching the number and types of options, and achieving clarity through dialogue and support. Yet, the ethical and moral implications of shared mind have only recently been explored. Ideally, shared mind should lead to wiser decisions owing to shared—and presumably enhanced—cognitive resources. While autonomy has historically been considered as a quality of individual humans, free from external influence, not collectives, here, autonomy is redefined as a quality of individuals-in-relation, and the relationships serve to clarify and enact goals that may not have been apparent to the patient alone with a more limited set of cognitive and affective resources.

The idea of shared mind also suggests that identities, values, and preferences are constructed relationally. This rings true for me; we tend to adopt the norms of those who are around us. But if individual values and preferences are constructed in the moment rather than enduring attitudes of an individual, as psychologist Ellen Peters suggests, the potential looms for conflating the interests of a well-intentioned or not-so-well-intentioned other (family member or health care professional) with those of the patient, and in the case of the seriously ill patient, pseudo-surrogacy. Furthermore, patients, like all humans, may inhabit different identities depending on the situation; in the case of someone with a life-threatening illness, a given individual could express her "fight to the finish" identity or her "seeking comfort" identity. Here, effective communication is key, especially communication which does not try to resolve ambiguity too soon and allows for the richness of each human being to emerge.

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Cultivating shared mind involves developing well-honed communication skills, including non-verbal skills such as the use of silence. Recently, our group did a study of silences in patient-physician interactions, and were able to identify silences that represented distractions, awkward moments, and expectancy, as well as less-common "eloquent" silences that represented moments of deep connection, often at a poignant moment in an encounter. Shared mind requires self-other differentiation—feeling and witnessing another's presence while also maintaining awareness of boundaries, "de-centering"—the ability to see oneself from the outside, and empathy—the effort to see the other from the inside. Affect regulation is key—the ability to recognize an emotion in oneself and pause momentarily before reacting so that attention to the other is not sidelined. These qualities tend to be present in those who are good listeners.

Medical education has evolved significantly in the past 30 years in its attention to communication as a core clinical skill. Yet, there has been less attention on how to listen and be present than to find the right words to say. The challenge of shared mind includes honing these listening skills—listening to others and to oneself—in the service of healing. This capacity can be enhance through contemplative practices such as meditation, structured dialogues, and other practices that promote listening and discernment. Fortunately, there are a growing number of opportunities for health professionals and trainees to get such training (see <a href="https://www.mindfulpractice.rochester.edu">www.mindfulpractice.rochester.edu</a> for further information).

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